



**NEWTAAS Offices
are located at**

Minto 3
161 Rusden Street
Armidale NSW 2350
(all mail to this address)

**Connecting Community Services
(Dubbo Neighbourhood Centre)**

31-33 Church Street
Dubbo NSW 2830

Disability Advocacy
Suite 2, First Floor
422-426 Peel Street
Tamworth NSW 2340

**Appointments
by arrangement**

We regularly attend NCAT hearings in Armidale,
Tamworth, Dubbo and Broken Hill.
Contact us if you have a hearing.

New England and Western Tenants Advice
and Advocacy Service Inc. is funded by the
Office of Fair Trading.

We are committed to:

- empowering tenants
- social justice

If you are not satisfied with the service we give
you, please ask for a Grievance Brochure.

**NEW ENGLAND
AND
WESTERN**



Incorporated

1800 836 268

T 02 6772 4698

F 02 6772 2999

E newtaas@gmail.com

www.tenants.org.au



Who do we help?

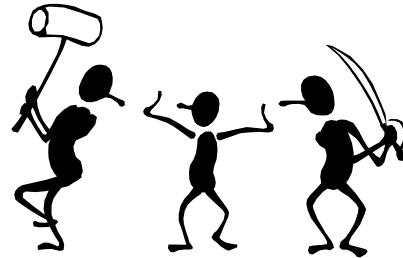
The New England and Western Tenants Advice and Advocacy Service Inc. provides information and advice to people who are renting from:

- Private landlords
- Real estate agents
- Social housing
- Aboriginal housing
- Permanent residents of caravan parks and mobile homes
- Strata Title units
- Boarding houses

What can we help you with?

We can offer you advice on

- Rent disputes
- Bond disputes
- Repairs
- Locks and security
- Privacy
- Databases
- Tenants' rights & responsibilities
- Any other tenancy issue



Don't let it get to this!

Get help as soon as you know you have a problem

The problem may be simple or complicated. We can give you information and advice on how you can deal with the problem.

As a tenant, you have legal rights. There are many laws in New South Wales that affect your tenancy. These laws cover your rights and responsibilities as a tenant.

The NSW Civil and Administrative Tribunal makes decisions which are legally binding on landlords and tenants.

If you have a dispute with your landlord about your Residential Tenancy Agreement we can work with you to sort it out.

Want to learn more?

We provide community education to tenants, students, service providers and other interested groups, on any tenancy issue.

Contact us to find out more.